

HALIFAX FURTHER ADVANCES AND PRODUCT TRANSFERS – EXCLUSION CODES

Exclusion Code	Exclusion	Action
1002	Application already present	Contact your local processing centre.
1005	Consent To Lease	Contact your local processing centre. Providing it is no longer consent to lease or the application is employed by the armed forces, following the call an online application can be submitted.
1006	Expatriate & Home Cash Reserve	Contact your local processing centre. Following the call, an online application can be submitted if it is either an Expatriate or HCR application.
1012	Retirement Home Plan	Contact your local processing centre; following the call, a paper application should be faxed to your local processing centre if agreed.
1013	Guarantors – one guarantor only.	Contact your local processing centre. Following the call a paper application should be faxed to your local processing centre. A signature from the guarantor will be required to support the application.
1015	Deedstore	Contact your local processing centre. Following the call, an online application can be submitted.
1017	Shared Ownership/ Equity	Contact your local processing centre. Following the call, a paper application should be faxed to your local processing centre.

1028 & 1029	A Further Advance is still in progress	Contact your local processing centre. Following the call, an online application can be submitted – may be following day before you can submit (see next note).
1031	A Further Advance application has been cancelled today	An online Further Advance application can be submitted online the following working day.
1034 & 1036	Retention is present	Contact your local processing centre. Following the call, an online application can be submitted providing your client no longer requires the retention and it is to be removed; or if it is to be released.
1037 & 1038	Halifax Variable Rate 002	Contact your local processing centre. Following the call, a paper application should be faxed to your local processing centre.
1046	Account is marked for review	Contact your local processing centre. Following the call, an online application can be submitted.
1049	Account is locked	Contact your local processing centre. Following the call, an online application can be submitted.
1057	An online KFI has already been converted	Contact your local processing centre. Following the call, an online application can be submitted.

Disclaimer – Please note there could be more than one reason for an application being blocked, but only one will show, e.g. the account could be showing 1002, indicating application is present, but could also be in arrears.